



SC Stay Plus Advisory Panel

SC Housing, 300-C Outlet Pointe Blvd., Columbia, SC 29210

The Advisory Panel of the Emergency Rental Assistance Program (SC Stay Plus) convened a virtual meeting on Friday, May 13, at approximately 11:00 a.m., at 300-C Outlet Pointe Boulevard, Columbia, South Carolina.

The following advisory panel members were present at the meeting: David Hudspeth, SC Association of Counties; Amy Marshall, Office of Regulatory Staff; and Brian Gaines, Executive Budget Office.

The following staff from SC Housing were present at the meeting: Bonita Shropshire, Ellen Eudy, Mike Ujcich, Roberta Whitner, Ana Garcia, Del Collins, Renaye Long, Chris Winston, Sarah Shinsky and Amanda Colbert. The following staff from Guidehouse were present at the meeting: Jagadish Prakash, Kajal Patel, Vinod Ramachandran, Malcolm Clark, Rachel Eisman, Colby Eyler, Brian Stern, Rebecca McGregor, Lindsey Duke, Jamila Burleson-Goshon and Soozie Tucker.

The following guests were in attendance: Lee Patterson, Brenda Murphy and Norah Rogers.

Guidehouse staff called the meeting to order.

Guidehouse staff shared an executive summary update of the program activities, giving a brief overview of the document to include: 35,286 completed applications received (this includes pending quality control review, pending payment processing and paid); approximately \$144.8M in funds disbursed; approximately \$148M funds approved; \$390M funds requested; approximately \$73.7M in provisional denials (this includes applications that are missing documents after 14 days and ineligible applications) and an overview of the application status. The report also includes information on the total amounts disbursed to landlords, tenants and utilities.

Guidehouse staff continued the overview of the executive summary report on team progress in the past week and upcoming activities with the program.

The next scheduled Advisory Panel Meeting is June 10, 2022, at 11:00 a.m.

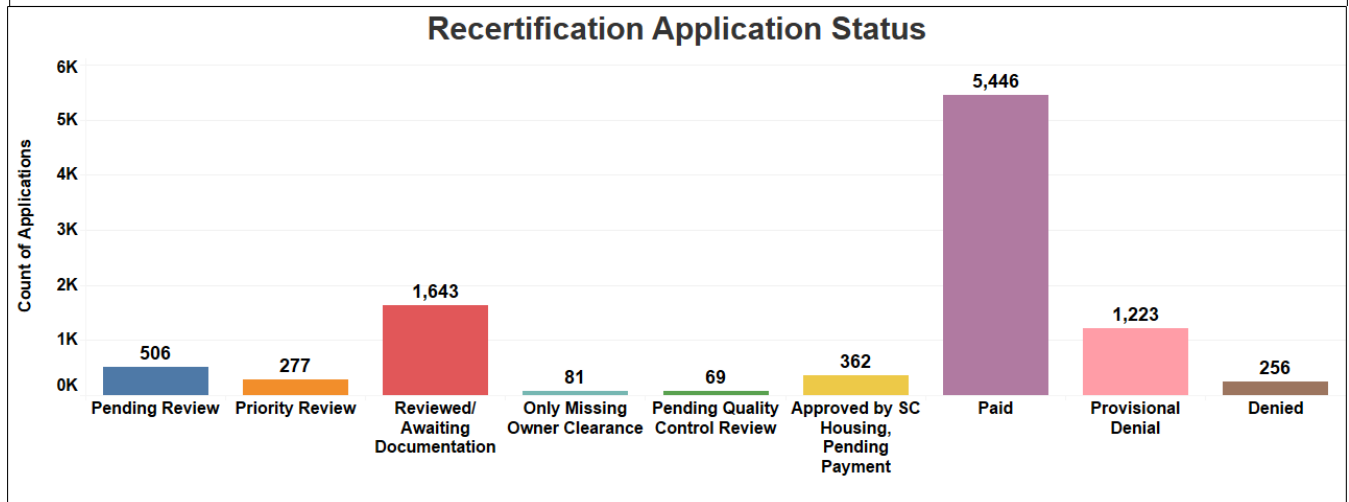
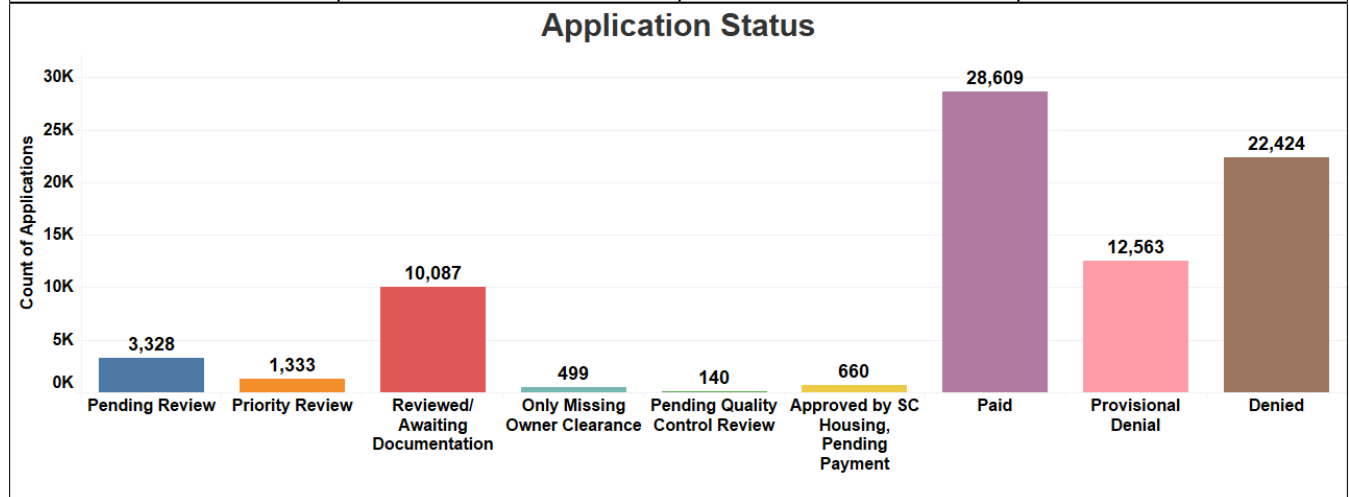
Weekly Advisory Panel Report

Friday, 05/13/2022

Executive Summary

As of May 13th at 7 am ET

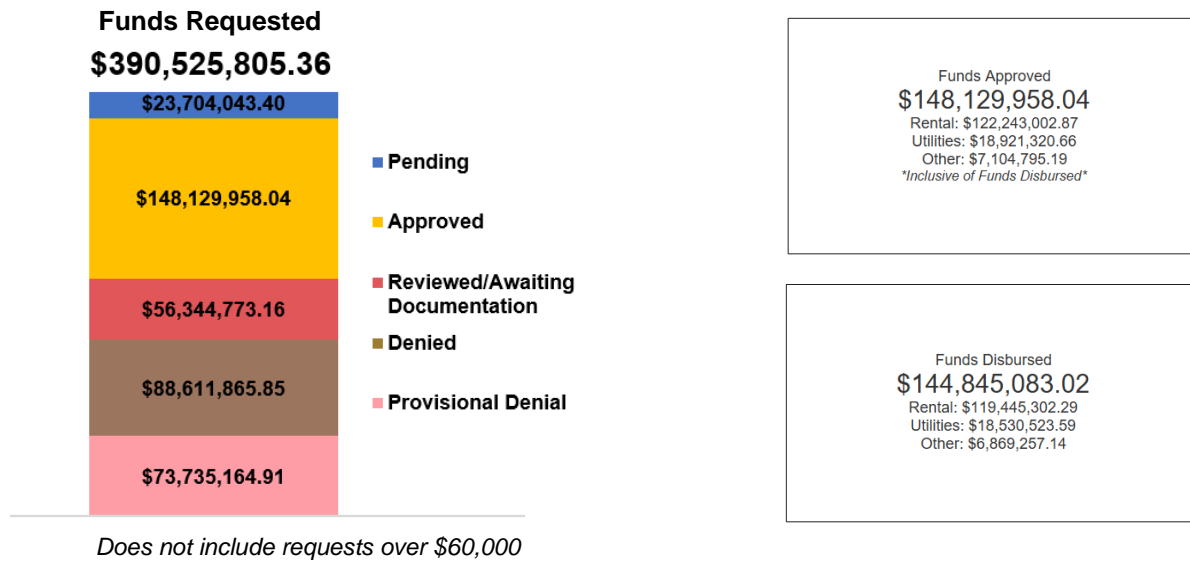
Complete Applications <h1>35,286</h1> <p><i>*Includes Pending Quality Control Review, Pending Payment Processing, and Paid*</i></p>	First-Time Applications Received Last Week <h1>2,255</h1> <p>Week of 5/1-5/7 <i>*Includes all Eligible Complete and Incomplete Applications*</i></p>	Recertifications Received Last Week <h1>579</h1> <p>Week of 5/1-5/7 <i>*Includes all Eligible Complete and Incomplete Applications*</i></p>	Applications Processed This Week <h1>5,161</h1> <p><i>*Number of Applications Moved to a New Queue This Week*</i></p>
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- Pending Review – Applications that have been received and are awaiting review
- Priority Review – Applications are determined Priority Review and fast-tracked through the application process if the applicant is very low income (<50% AMI), has been on unemployment for longer than 90 days, or has attached a Writ of Ejectment from a Magistrate Court
- Reviewed/Awaiting Documentation – Applications that have completed the review process but have been missing applicant documentation <14 days
- Only Missing Owner Clearance – Applications that have completed the review process and have all necessary applicant documentation, but are missing landlord/owner documentation
- Pending Quality Control Review – Applications that have all documentation and are awaiting a final round of Quality Control review
- Approved by SC Housing, Pending Payment – Applications that have been approved and are ready to be paid
- Paid – Applications that have been paid
- Provisional Denial – Applications that have been missing documentation for over 14 days; applicants have an additional 30 days to provide documentation before denial is completed
- Denied – Applications that are over-income, homeowners, have not submitted applications in over 44 days, or were otherwise determined ineligible



- Not presented here: 15,897 applications from excluded counties or duplicates
- 105,403 total applications received

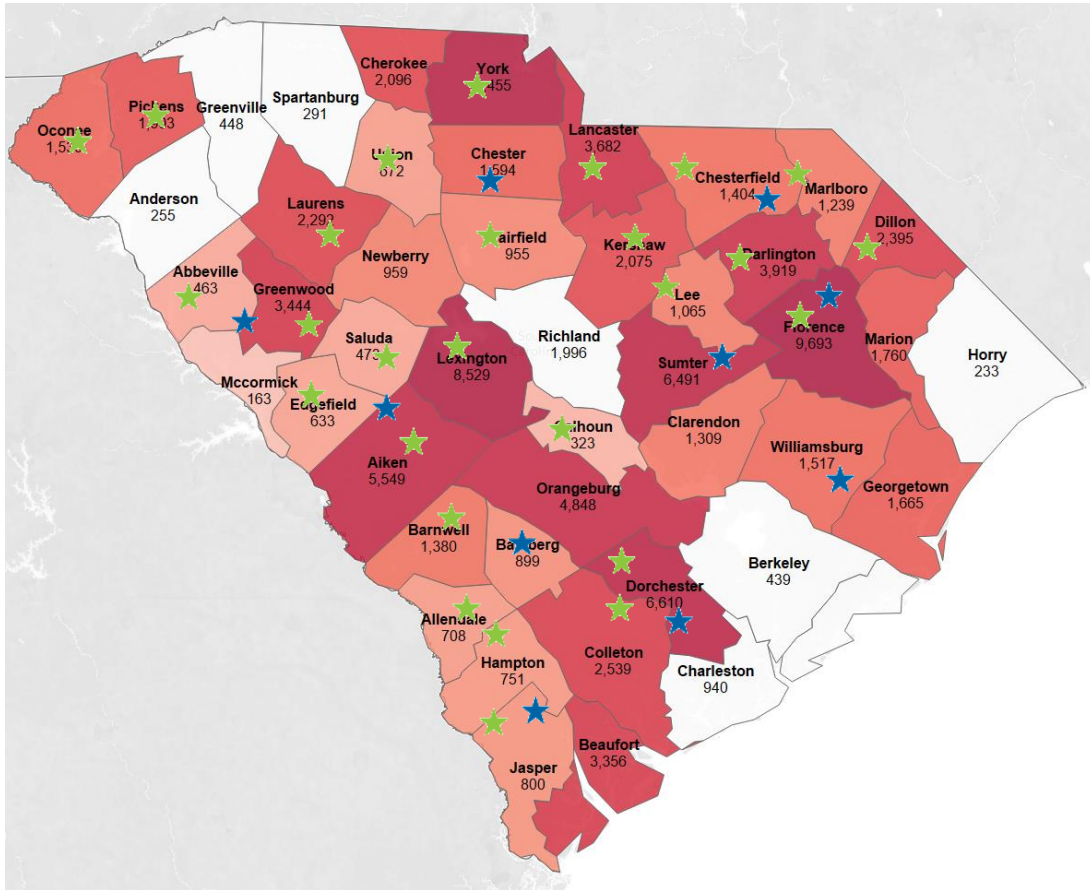


Funds Disbursed by Recipient





Applications Received by County



★ SCACAP

★ Boots on the Ground*

*Locations where Boots on the Ground support was provided for the week of 5/8-5/14



Team Progress (since 5/6)

- Program Design
 - 9,863 recertification applications received so far
 - Treasury did not grant an extension to the 180-day allowable period for the bulk utility process, which ended on May 11
- Application Review and Determination
 - Processing of application continues, with evictions and special cases being prioritized by the Review Team
 - Review team continues to process applications in the Pending Quality Control and Pending Review queues.
 - Additional scrutiny of applications especially to clear ownership is being conducted to flag potential fraudulent cases. The review team is verifying all ownership documents either by calling the local tax assessor or by conducting online searches.
 - Training on how to identify potentially fraudulent cases is being developed and will be provided to staff.
 - 5,161 applications processed this week
 - Since we last met, sent payments to 6,157 households for a total of \$22.1M and approved 5,461 applications
- Communications
 - The team has continued grassroots outreach efforts to spread awareness of the program. To this point, the team has shared program information with various stakeholders. Recent efforts have included distributing flyers in our coverage areas to food drives, grocery stores and other local businesses, connecting with social service agency representatives, engaging community/civic organizations, meeting with local relators, property managers, and landlords.
 - The in-person support team has provided technical assistance in various sites over the past month. This has included a presence in local and county libraries across the state, and community organizations such as Hope of Rock Hill, Dream Center, Salvation Army Center, Trident United Way, Empower Development Center, a community Career Skills Center, a county Wellness Center, and places of worship, among others. This team also continues to support community partners with pop-up clinics and joining existing community resource events.
 - The current paid media campaign to promote the program is currently underway. To date it has included a promotional text message to renters, digital video ads, as well as newspaper and radio spots.
- Monitoring and Compliance
 - Ongoing periodic updates of review checklist to align with program design updates
 - Continued review of payments to verify no duplicate checks are being issued for rental, utilities, and other payments.
- Payment
 - Program continued biweekly payment cadence

Upcoming Activities

- Program Design
 - Notifications to apply for the recertification module will continue to go out to applicants who already received funding
- Application Review and Determination



State of South Carolina – SC Stay Plus Program

- Discussions with SC Housing on exploring funding opportunities with PHAs, LIHTCs and other multi-family housing units is continuing. Different options to extend funding to these entities are being discussed.
- Training on the Program and Podio continue to be provided to staff as needed.
- Continue prioritizing any applicants at risk of eviction
- **Communications**
 - The team will explore different avenues to spread the word and provide technical assistance to applicants across the state. Additionally, the team will continue to engage community partners through sharing information, and providing support.

Upcoming Meeting Schedule

Meeting subject	SC Stakeholders	Meeting Date
Monthly Advisory Panel public meeting	Advisory Panel and members of the public	Friday, June 10 th